



Gregory Deemie
MAYOR

OFFICE OF THE CLERK/TREASURER
VILLAGE OF JOHNSON CITY
Municipal Building
243 Main Street • Johnson City 13790
Phone (607) 798-7861 • Fax (607) 798-7865
E-mail: Cindyk@villageofjc.com •

WATER/SEWER/REFUSE BILLS ARE SENT EVERY JANUARY, APRIL, JULY AND OCTOBER

The Village Clerk's office has no jurisdiction over late penalties or forgiveness of charges of Water/Sewer Refuse charges. According to Section 270-57 of the Village Code; All bills are payable in accordance with the terms of the applicable service classification in Section 270-6. All water bills shall be rendered on a combination bill, together with the sewer bill for the applicable property.

Section 270-63 Bills due and payable when rendered; failure to receive bill. All bills are due and payable when rendered. The customer shall be responsible for all bills. Failure to receive a bill shall not excuse payment. Bills go to the post office for mailing on the last business day prior to the first day of January, April, July and October. **If you do not receive your bill with-in the first 10 days of the month, please call the water department at 607-797-2523 or the Clerk's office at 607-798-7861 and request a bill be sent.**

Section 270-64 Delinquent bills. In Case of any water bill or charges provided for in and by this part I shall not be paid within 30 days following the rendering of the bill, such bill shall be delinquent and shall bear a twelve-percent service charge thereafter. Such water rent together with the additional fee shall be payable on or before the due date.

In case of delinquent water bill; the Village of Johnson City will institute shut-off of services. A charge of \$150.00 service fee will be added to account to reconnect service. Account must be paid in-full prior to reconnection of services.

A minimum bill will be ran on all customer account unless the water meter is pulled by the water department. A \$150.00 reconnect charge will be added to accounts for installation of new meter. It is illegal for a property owner to tamper with Village water meters. Please contact the water department at 607-797-2523 if you need assistance.

To keep an eye on your meter – please check your meter regularly. If you do not know how to check your meter go to the Village web site www.villageofjc.com and click on the Johnson City Water Department link.

If you feel that due to circumstance, you would like to address the Mayor or board please write a letter addressed to the Mayor of Johnson City and Village Board and send to 243 Main Street, Johnson City, NY 13790 or send an email to JCMayor@Villageofjc.com. Please be sure to include all information with copies of all helpful information in pleading your case, or email me at CindyK@Villageofjc.com.

WATER DEPARTMENT HOURS 6AM TO 2:30PM

VILLAGE HALL WINDOW HOURS 9AM TO 4PM

THERE ARE TWO DROP BOXES FOR PAYMENTS ONE IN VILLAGE HALL LOBBY AND ONE OUTSIDE NEXT TO THE HANDICAPPED ENTRANCE DOOR ON THE OUTSIDE OF VILLAGE HALL.

Regards,

Cindy Kennerup,
Clerk-Treasurer
Village of Johnson City
