



FOR IMMEDIATE RELEASE

NYSEG Provides Customers With Gas Safety Tips

BINGHAMTON, NY — September 20, 2018 — NYSEG, a subsidiary of AVANGRID, Inc. (NYSE: AGR), wants to remind customers to rely on their senses when detecting a natural gas leak. It's important for customers to know the warning signs to protect themselves, their families, homes and businesses. If undetected, gas leaks can put people's lives in danger, cause significant and costly damage, and can interrupt essential utility service.

A natural gas leak is usually recognized by smell, sight, or sound.

Smell: If customers smell natural gas they should immediately, get up, get out and call for help from a neighbor's phone. Natural gas is colorless and odorless. For safety, a distinctive sulfur-like odor, similar to rotten eggs, is added so that customers can recognize it quickly.

Sight: A white cloud, mist, fog, bubbles in standing water or blowing dust is also a warning sign of a gas leak. Customers may also see vegetation that appears to be dead or dying for no apparent reason.

Sound: A gas leak is usually detected by hearing an unusual noise like roaring, hissing, or whistling.

NYSEG offers these few examples on what customers should do if they suspect a natural gas leak:

- Get up, get out, and get away! Then immediately call NYSEG at 800.572.1121 from a safe location
- **Do not** smoke or operate electrical switches or appliances. These items may produce a spark that might ignite the natural gas and cause an explosion
- **Do not** assume someone else will report the condition

- Provide the exact location, including cross streets
- Let us know if sewer construction or digging activities are going on in the area

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About AVANGRID: AVANGRID, Inc. (NYSE: AGR) is a leading, sustainable energy company with \$31 billion in assets and operations in 24 U.S. states. AVANGRID has two primary lines of business: Avangrid Networks and Avangrid Renewables. Avangrid Networks owns eight electric and natural gas utilities, serving 3.2 million customers in New York and New England. Avangrid Renewables owns and operates 7.1 gigawatts of electricity capacity, primarily through wind power, with a presence in 22 states across the United States. AVANGRID employs approximately 6,500 people. AVANGRID supports the U.N.'s Sustainable Development Goals, received a Climate Development Project climate score of "A-," the top score received in the utilities sector, and has been recognized for two consecutive years by Ethical Boardroom as the North American utility with the "best corporate governance practices." For more information, visit www.avangrid.com.



About NYSEG: New York State Electric & Gas Corporation (NYSEG) is a subsidiary of AVANGRID, Inc. Established in 1852, NYSEG operates approximately 35,000 miles of electric distribution lines and 4,500 miles of electric transmission lines across more than 40% of upstate New York. It also operates more than 8,150 miles of natural gas distribution pipelines and 20 miles of gas transmission pipelines. It serves approximately 894,000 electricity customers and 266,000 natural gas customers. For more information, visit www.nyseg.com.

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